



# Installing VSI-FAX and FaxLink

The FaxLink module uses VSI-FAX by VSI to deliver a client/server network fax solution.

VSI-FAX is available for UNIX, NT and 2000 systems and ships with one server license and five client licenses.

For complete installation instructions and a description of system requirements for different configurations, see the *Getting Started* manual provided by VSI. An electronic version of this manual — **vsifax\_gs.PDF** — is included in Acrobat PDF format on the VSI-FAX Installation CD.

The following instructions apply to standalone installations of the VSI-FAX server and client software.

## Before you begin

- FACTS 7.1 must be installed.
- Verify that the modem is set up and working on the server.
- Create a ProvideX link file using the *Faxlink* driver. Refer to the printer section in Chapter 2 for UNIX instructions or Chapter 4 for NT instructions.
- Make sure the device driver *hplaser* is in the **pvx\lib\\_dev** directory.
- *UNIX installations:* Make sure you have the *Getting Started* manual on hand. You need to refer to the section “Installing VSI-FAX Server on UNIX” during the installation procedure.
- *NT/2000 installations:* VSI-FAX Server must be installed on an NT or 2000 operating system and you must be logged in as Administrator. Make sure you have the *Getting Started* manual on hand. You need to refer to the section “Installing VSI-FAX Server on Windows NT/2000” during the installation procedure.

**UNIX system requirements**

- The VSI-FAX Installation CD and Authorization Code Sheet
- A minimum of 200 MB of free hard disk space (VSI recommends 500 MB)
- At least 100 MB of temporary disk space
- TCP/IP network connectivity (except on SCO Host Servers)

**NT/2000 system requirements**

- The VSI-FAX Installation CD and Authorization Code Sheet
- Intel-based computer; at least a Pentium II 300, preferably a Pentium II 450
- Windows NT 4.0 with Service Pack 4 required or  
Windows 2000 Professional, Server, Advanced Server
- A minimum of 64MB of RAM (VSI recommends 128MB)
- At least 100 MB of free hard disk space (VSI recommends 500 MB)
- At least 100 MB of temporary disk space
- TCP/IP network connectivity (Winsock 1.1 or 2.2 compliant only)

**Installing VSI-FAX server side****To perform a standalone installation on UNIX:**

1. Follow the instructions provided in the *Getting Started* manual. Refer to the “Installing VSI-FAX Server on UNIX” chapter. This documentation is available on the FACTS Installation CD. Choose the *Third-party Doc* folder and the file named *vsifax\_gs.PDF*.
2. Proceed to the configuration instructions on page 8-3.

**To perform a standalone installation of VSI-FAX on NT:**

1. Place the VSI-FAX Installation CD in the CD-ROM drive.
2. Make sure you sign on as Administrator.
3. Wait for the InstallShield to start automatically or if autorun is not enabled on your computer, run setup.exe from the CD.
4. Select VSI-FAX Server from the menu list.
5. Follow the instructions provided in the *Getting Started* manual. Refer to the “Installing VSI-FAX Server on Windows NT/2000” chapter. This documentation is available on the FACTS Installation CD. Choose the *Third-party Doc* folder and the file named *vsifax\_gs.PDF*.

## Installing VSI-FAX on PC clients

1. Before you install the VSI Universal Fax Client, you must have access to a working VSI-FAX 4 server (version 4.1 or higher).

2. Point your browser to:

`http://<fax_server>.<domain>.com/install.html`

Where <fax\_server> is the network host name of your VSI-FAX 4 server and domain is your corporate domain name.

3. Follow the on-screen instructions.

The installation program will guide you through the remainder of the VSI Universal Fax Client and print driver installation.

4. Complete.

## FaxLink configuration in FACTS

1. Before you run FACTS, open Windows Explorer and share the VSI-FAX folder that you installed in C:\Program Files\VSIFAX during server-side installation. Map the shared folder to a drive letter to which everyone has access. This is the path you need to enter in the FaxLink Static Control F/M.
2. Start FACTS and navigate to System Control F/M (*System Management* → *File Maintenance* → *System Control F/M*) and select the **FL** flag under the *Use Modules* tab.
3. Navigate to Company Control F/M (located on the same menu as System Control F/M) and make sure the **FL** flag in that program is also selected.
4. Navigate to the FaxLink Static Control F/M (FaxLink → *File Maintenances* → *Infrequent F/Ms* → *FL Static Control F/M*).
5. Enter the path to the VSI-FAX Server. This is the new drive that you mapped in Step 1.

*Example:* E:\bin

6. Enter the path to the VSI-FAX **AutoSend** directory where FACTS delivers Fax files to VSI-FAX.

*Example:* E:\Autosend.

7. In the **Fax Prep Cmd** input, enter the path to the Uniform directory if you want to run Faxes through the Uniform software and specify the rule file you want to use (See VSI-FAX documentation for help on creating rule files.)

*Example:* E:\Uniform -f f71.rul

Leave this input blank if you did not purchase Unform, have not yet installed it or do not want Faxes to be formatted by Unform before they are sent through VSI-FAX.

8. In the **use suffix** input, enter the letter for the type of suffix code to use. You may choose from the following:

**N** — Do not use a suffix

**D** — Use a suffix on long distance calls only

**L** — Use a suffix on local calls only

**B** — Use a suffix for both local and long distance call.

The dialing suffix is used if an accounting code is required by the phone system for making local or long distance calls. For example if the phone system requires that a billing code be used after dialing any phone number, enter B in this field.

9. Enter the **Fax Alias**, which is the name of the link file created using the Faxlink driver.

10. Enter the path to the **..ssi7\data\FL\graphs** directory if you want to include your company logo or other graphics on your Faxes.

*Example:* C:\ssi7\data\FL\graphs

11. Enter the path to the **..ssi7\data\FL\text** directory in which text files for cover pages are stored.

*Example:* C:\ssi7\data\FL\text

12. Enter the path to the **..ssi7\data\tmp** directory. This is essentially a scratchpad area, where FaxLink places temporary text files while it is creating Faxes.