

Preface

Welcome to the FACTS 7! With 4,300 installations, FACTS is one of the leading accounting packages for the wholesale distribution market.

Its suite of 22 highly integrated modules address the needs of distributors in the areas of Electronic Commerce, Asset Management, Financial Management and Customer Service.

FACTS ties together all of your business processes. Quotes convert easily into sales orders, while Purchasing gets automatic notification of any special order needs.

Key advantages

Flexible, easy-to-use interface. FACTS boasts an intuitive interface, whether you're running in character mode or graphical. The biggest plus is that users can decide which interface to operate in. PC users can literally flip a switch to run in a truly graphical environment, while terminal users continue with business as usual in a proven, powerful and efficient character environment. This unprecedented flexibility protects your hardware investment in a way no other software package is capable of doing.

Immediate access to information. You are not required to memorize codes to locate information in FACTS. Using the search feature, you can quickly find and select information from a list, no matter how long it is. A variety of sort orders, filter options and multiple keywords help you pinpoint the information you need.

Maximum value, low cost of ownership. FACTS carries the lowest overall total cost of ownership in the industry. Technologies such as the Client Interface Service (CIS) and component-based architecture help keep hardware costs down and make it cost effective to customize the system to your company's needs.

Local Sales and Service. FACTS is supported by direct offices in selected cities and an unbeatable network of Authorized Affiliates located across the U.S. and Canada. With this team of more than 500 professionals dedicated to the success of FACTS in your business, we provide the best and most cost-effective local sales, service and support in the industry.

About the FACTS Installation Manual

This manual is designed with the FACTS Affiliate and FACTS Implementation Consultant in mind. *This is a technical manual*, and it is not intended for the end user.

Addenda and corrections to installation procedures may be uploaded to the Nexus at www.sofsol.com/extranet. This is a password-protected area of the Software Solutions, Inc. web site where we exchange information with our Affiliate channel. If you do not have a password to the Nexus, contact Tammy Morrissey, tmorrissey@sofsol.com.

About the format

The following is a brief explanation of each chapter provided in this manual.

Chapter 1 provides an overview of prerequisites and requirements for installation. It also provides information about where to find third-party installation instructions.

Chapter 2 provides instructions for installing FACTS on a UNIX host. It also provides instructions on PC clients, terminals and printers.

Chapter 3 provides instructions for upgrading existing FACTS systems to the current version of FACTS on UNIX.

Chapter 4 provides instructions for installing FACTS on an NT server and PC clients. It also provides information on printer configuration

Chapter 5 provides instructions on upgrading existing FACTS systems to the current version of FACTS on NT.

Chapter 6 provides installation and configuration instructions for General Report Writer.



Chapter 7 provides installation and configuration instructions for Unform.

Chapter 8 provides installation and configuration instructions for VSI-FAX Server and clients software needed to run the FaxLink module.

Chapter 9 provides instructions on how to configure the ICVERIFY/FACTS integration.

Conventions used in this manual

The following conventions are used throughout this manual. Make sure you are familiar with these conventions

	Indicates a statement or paragraph that is critical to the installation process.
bold items	When used in a set of instructions, bold type indicates items that need to be selected, such as directories, files, buttons, etc.
<i>Start → Programs → WindX</i>	Italicized words connected by arrows indicate a series of selections you need to make to reach a menu item either in FACTS or Windows.
[information in brackets]	Indicates information you need to enter that is specific to your installation, such as IP addresses or drive letters.
	Contain important background information, such as terminology or technical tips.
<code>courier font</code>	Indicates code or UNIX commands